



Alignment Health

In addition to DocuSign through AGA, you can also perform an assisted telephonic enrollment with the help of Alignment's partner experience team.

Assisted Telephonic Enrollment

1. You must review the benefits and copays of the selected plan with your member
 - a. Alignment's internal agents will only submit the application on your behalf
2. If you and your client are ready for an assisted telephonic enrollment, please call Alignment's Partner Experience
 - a. **888-793-5700** (M-F, 9am-6pm)
3. Basic information must be provided before you transfer your member
 - a. Member Name
 - b. DOB
 - c. Plan Type
 - d. Medicare Number
 - e. PCP assignment
4. Alignment's Partner Experience will enroll your client, with you as the Agent of Record

Important Notes

- AGA will not receive a copy of the enrollment, or member data, when submitted via an assisted telephone enrollment
- No member data will be displayed in your GAIN agent portal